

Passenger Carry On Items Policy

Dial-A-Ride (DAR) drivers will assist all eligible (DAR) passengers with their carry-on items. Out of consideration for safety, space, and time, passengers cannot bring more than four (4) bags or packages on the bus per trip. These items should not weigh more than ten (10) pounds each and should not exceed forty (40) pounds combined. Companions may bring up to four (4) bags or packages if they can carry them unassisted.

Oversize items such as large bicycles, home appliances, or furniture are not allowed on the bus. **A Personal Care Attendant (PCA) is not allowed to bring on additional bags or packages.**

NOTE: Passenger with excessive or oversize items should seek alternative options such as: delivery service, taxi, family, friends, or a volunteer agency to assist with these items.

The Passenger Carry on Items policy will be strictly enforced.

Mobility Devices

Mobility devices are designed to help support an individual's ambulation. The driver must secure these devices on the bus prior to disembarking. In order to secure the device properly, mobility devices should be free from hanging items such as backpacks, grocery bags, and any other item that obstructs the driver's ability to secure them properly. Drivers may ask customers to remove items that interfere with their ability to secure a mobility device properly.